Queensland

Clinical Excellence Queensland

HITH Governance Body Terms of Reference (ToR) considerations

Purpose

- Outline the governance body is a decision-making entity, referring to relevant documentation i.e. Deeds of Variations (Schedule C). If a decision-making body, outline the process if issues cannot be resolved i.e. escalation to Executive for resolution.
- Outline key purpose of the governance body and key groups to be represented i.e. identify and address performance/contracting issues as outlined in Schedule C; discuss operational issues e.g. HITH referrals, discharge process etc

Role

- Outline the types of issues to be discussed and informed, which could include, but should not be limited to the following:
 - o set direction for HITH Service i.e HITH service expansion and growth
 - approve new patient groups and pathways
 - contract monitoring
 - quality and safety reporting
 - monitoring progress and performance against key performance indicators
 - develop and support HITH communication/promotion strategies
 - facilitating relationships/partnering
 - demand management
 - dispute resolution
 - risk identification and management
 - foster collaboration between Service Groups/Facilities
 - maintain focus on agreed scope, outcomes and benefits
 - monitor/manage factors outside of the HITH Service's control, that are critical to its success

Reports To

 Denote the Executive decision-making group this governance body reports to for escalation and accountability.

Membership

 Identify and outline membership, with consideration to be given to ensuring representation from all relevant HHS Service Groups/Facilities (key HITH Service stakeholders), including any required departmental or external provider representatives, or co-opted individuals (if applicable)

- Ensure membership is representative of applicable Service Groups/disciplines inclusive, but not limited to (10-15 pax):
 - Executive representative (Chair)
 - HITH Medical Officer
 - Medical, Nursing, Allied Health Executive
 - Quality and Safety representative
 - o Administration representative
 - Data and Analytics/ Information Managers
 - External providers
- Outline key member responsibilities, which could include:
 - Chair responsibilities
 - meeting agenda adhered to
 - clear decisions made by the group and recorded
 - high level obstacles are resolved
 - high level risks managed
 - Maintain focus on agreed scope, outcomes and benefits
 - cast deciding vote (where required).
 - Member responsibilities
 - attending all scheduled meetings (nominate proxy if required)
 - wholeheartedly champion the HITH Service within and outside of work areas
 - share applicable communications/information with relevant stakeholders
 - make timely decisions and take required action/s
 - notify members, if any matter arises which may be deemed to affect the development of the HITH Service

Key Performance Indicators

• Outline applicable KPIs (e.g. <u>HITH Minimum Data Set</u>) and intended targets. If an external provider engaged, ensure a written report/data is provided monthly.

Logistics

 Define Chair/Co-Chair and Secretariat, meeting frequency (suggest at least monthly), ToR review dates (no less than once every two years), ensuring all meetings are formally documented (agendas/minutes) in a timely manner.