 **What should I do in an emergency?**


In case of emergency call an ambulance on 000. Then, contact your Hospital in the Home service on:

 **Your discharge plan**

Your estimated discharge date is:

Once your condition has improved and you no longer require hospital-level care, your care will be transferred back to your general practitioner.


A discharge summary will be sent to your general practitioner outlining your condition, treatment and any ongoing care requirements.

 **Can I see my general practitioner during my care?**

While you are under the care of the Hospital in the Home service, you are technically still an admitted inpatient of the hospital. Please consult your Hospital in the Home team prior to seeing your general practitioner.

 **Feedback**

Hospital in the Home aims to provide high-quality, patient-centred care. Please ensure you discuss any ideas for improving the service with your service team.




 **More information**

Your Hospital in the Home service telephone number is:

**HITH** Hospital In The Home  
*Treating patients safely at home*

**HITH** Hospital In The Home  
*Treating patients safely at home*



-  **High quality acute care in your own home**
-  **Equal patient outcomes and hospital comparable care**
-  **High patient satisfaction**



## What is Hospital in the Home?

The Hospital in the Home service provides you with high-level care in your own home (or another selected location) so you don't have to stay in hospital. The service is organised for an agreed period of time to help you during your recovery.

For the duration of your care you will remain a patient of the hospital.

## How does it work?

A team of health professionals trained in managing acute care is assigned to assist you during your transition from hospital to home. The team will work with you to decide on an appropriate treatment plan to meet your needs.

They will be in contact with you daily to provide treatment in your home and monitor your progress while working with your hospital team throughout your recovery to ensure you get the best possible care.

## Does it cost money?

Hospital in the Home is provided at no cost to public patients, so you will not be charged for the service.

## Giving your consent

Your consent must be given before we can transfer you to the Hospital in the Home service. The hospital team will go through the consent form in detail with you. Please make sure you understand the consent form and ask the hospital team any questions you may have.

## Rights and responsibilities

### You have the right to:

- be informed about your medical condition and treatment
- take part in the development of your individual treatment plan
- be informed and consulted about your progress and any changes to the plan in easy to understand terms
- receive quality care from nursing, medical and allied health staff with reviews as your condition requires
- be assisted and supported in developing skills to manage your condition
- be treated with respect, dignity and consideration regardless of your culture, religion, gender or age
- have your personal information kept private and confidential
- participate, if you wish, in medical research and clinical training.

### The Hospital in the Home team should:

- advise you of your length of stay with the service
- organise mutually convenient times for home visits, where possible
- supply appropriate, quality services to support you
- schedule medical reviews as required
- develop an emergency plan with you and your support person
- plan your discharge and determine and organise other services if required.

## What do I need to do?

1. Allow Queensland Health staff to provide care in your residence or other selected location as requested by the hospital.
2. Follow treatment as requested by the healthcare practitioners.
3. Ensure a guardian is available to be contacted about the treatment of minors and a responsible adult is present at all treatments.
4. Return to hospital if any of the following occur:
  - your condition deteriorates
  - your needs exceed what can be provided at home
  - you are unable to follow the suggested treatment plan.
5. Contact the service if you have concerns.
6. Contact the service if you are unavailable for the appointment time.
7. Attend review appointments as requested or planned by the team.
8. Take and store medications as prescribed and keep them out of the reach of children.
9. Nominate a medical practitioner to provide follow-up care post-discharge.
10. Ensure you have access to a phone that can dial out.
11. Provide a safe environment for the team to visit and notify the team if there is anything in or around your home that may harm them.
12. Maintain and return any equipment loaned to you by the service.