

Subject:

FW: The Statewide BaSCI Project Update



Welcome to the project

Under the stewardship of Healthcare Improvement Unit, the Commonwealth funded Statewide Brain and Spinal Cord Injury (BaSCI) Project will support Hospital and Health Services to implement actions within the Statewide adult spinal cord injury health service plan 2016-2026 and the Statewide adult brain injury rehabilitation service plans 2016-2026.

The project will optimise patient access, experience and outcomes by piloting new models of care and improving existing services through integration and expansion. Boosting system capacity, capability and performance across Queensland will standardise and coordinate contemporary approaches to care in effective and efficient health services. This will better meet the needs of patients, their families and the community.

Strong partnerships across the statewide service networks will deliver outcomes through engagement with key groups:

- Patients and their families
- In scope Hospital and Health Services (HHS) and other health care services
- Statewide Clinical Networks
- GPs and Primary Health Networks

Strategic governance will be provided by the Statewide BaSCI Project Steering Committee, with project oversight and coordination provided by the Healthcare Improvement Unit, Clinical Excellence Queensland. Local project governance and implementation of initiatives is the remit of the respective HHS. Each site will be supported by the Statewide Team and will actively engage through the Statewide BaSCI Project Implementation Collaborative. Local project build and implementation is underway in partnership with participating HHSs and early joint planning has occurred between sites for alignment across the state.

Get in touch! If you have questions, comments or feedback or if you would like to be added to our project mailing list please email BaSCI@health.qld.gov.au

Message from the Chair

Welcome to the first Statewide BaSCI Project update. With the securing of Commonwealth funds it is an exciting time to commence this important project across the state. We will continue to work together to improve both health services and outcomes for Queenslanders with spinal cord injury and acquired brain injury by implementing actions in the Statewide Plans.

This newsletter is a quick summary of our progress to date and will become a regular channel for staying across project developments and updates.

We have seen the first Statewide BaSCI Project forum held with consumers and service providers both providing valuable input and expertise in the very early stages of this new project.

Our project steering committee is established and the membership is included in this newsletter so you can identify and connect with who is on this group. We worked with Health Consumers Queensland to recruit Tim Cudmore to the steering committee as our consumer representative. We are grateful to have Tim involved in this work from the outset and you can read his contribution to this edition below.

Our partner implementation Hospital and Health Service sites in Metro South, Metro North, Gold Coast, Sunshine Coast and Townsville are currently recruiting project teams and we look forward to introducing you to the people who take on these important roles across the state. They will become key agents for change within this project and within our networked services across Queensland.

We currently have two working groups that are being recruited to with the aim of documenting the flow of patients through ABI and SCI services in a fair, transparent and equitable way across the state. You can read in more detail about this below.

Please reach out to us in the statewide team at Healthcare Improvement Unit if you would like more information about anything to do with the Statewide BaSCI Project. It is an exciting time for

specialised ABI and SCI services and rehabilitation and your support and involvement is so important to our project success.

Prof. Tim Geraghty

Statewide BaSCI Project Clinical Lead

Consumer Perspective

The Statewide BaSCI Project Team worked with Health Consumers Queensland to recruit a consumer representative to the Steering Committee. Tim Cudmore has been a member of this group from the beginning of the project.

Like many others who suffer a significant traumatic injury I often ask the question ‘*what if*’. Not in the cliché way of what if it didn’t happen, but rather ‘what if’ my every thought, decision and belief in life is, in part directly influenced by that very trauma. In the realm of nature verse nurture, how could I ever be sure if my desire to unconditionally help others is indeed an original element of my personality prior to the MVA; or is it simply a by-product of prolonged vulnerability manifesting as a desire to help others live through the same?

For years I’ve sought to prove to myself (and some others) that my lived experience can be just as valuable as a university degree when it comes to improving healthcare policies, recovery outcomes and beneficial patient experiences. As I often say, to truly understand the perspective of a severe TBI, one must have at minimum, some personal experience in pain, loss, and trauma. That is not to say that any one person is more or less qualified because of their lived experiences, rather just that there are some lessons that can only be learned the hard way. For myself, I’ve seen a world that few people could ever understand and regardless of my ‘what if’, I’ve always known that I have a responsibility to share those lessons for the betterment of others.

We all entered health care for different reasons, each as a valid as the next, however I’d like to think there’s a little extra value when you can say, I know exactly what that person is feeling.

Tim Cudmore

Consumer representative – Statewide BaSCI Project

Introducing the Steering Committee

The project steering committee was recruited to through expression of interest and includes the below membership.

Member	Representing
Prof Tim Geraghty	Statewide BaSCI Project Clinical Lead
Tim Cudmore	Consumer representative
Jody Paxton	Project Director, Healthcare Improvement Unit
Elizabeth Chenoweth	Statewide Project Team, HIU
Dr Elissa Farrow	Statewide Rehabilitation Clinical Network
Carey Bayliss	Statewide Rehabilitation Clinical Network
Dr Paul Chapman	Townsville HHS
Janine Lemcke	Townsville HHS
Dr Neala Milburn	Sunshine Coast HHS
Ben Hackwood	Metro North HHS
Dr Kana Appadurai	Metro North HHS
Kym Kearney	Metro North HHS
Areti Kennedy	Metro South HHS
Dr Sridhar Atresh	Metro South HHS
Dr Ben Chen	Gold Coast HHS
Aleksandra Ballingall	Gold Coast HHS
Jennifer Finch	Allied Health Professional Office
Janet Danielson	Children's Health Queensland

Statewide Forum

An initial project event was held in late June to bring together leaders in specialist ABI and SCI services from across Queensland. Strong themes emerged around an agenda for access equity and a need for partnership and collaboration in the project. The event established a growing network of service providers who have formed the project Implementation Collaborative. The project report is available by emailing BaSCI@health.qld.gov.au.

Clinical Access Pathways

Working groups have been formed to develop and document pathways of care for people requiring access to specialist ABI and SCI services in Queensland. The key objective is to capture ideal and evidence informed service access for patients based on clinical need regardless of where they live in the state. A wide consultation process will be conducted with various stakeholders following the drafting of pathways for both ABI and SCI with the working groups.

Statewide KPIs and Data Collection

A mandatory deliverable for the project is a suite of Key Performance Indicators (KPIs) for the statewide ABI and SCI service networks. With the lens on quality, access equity and safety a working group has been established to investigate what measures will support improved service monitoring for better patient outcomes.

Next steps

Local Project Teams

Implementation sites are currently recruiting local project teams within the HHS. Your BaSCI Project Officer, Clinical Lead and Administration Officer will be key project staff who link and coordinate knowledge, expertise and solutions locally and across the state. We will profile each team as they are recruited.

Join the Collaborative

If you are not receiving this email directly and would like to connect with the project please email BaSCI@health.qld.gov.au to join the Implementation Collaborative and subscribe to the newsletter. You can also engage directly with your colleagues and peers in the [TEAMS](#) we have established for the group.

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Visit our CEQ website
www.clinicalexcellence.qld.gov.au



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