

Queensland Clinical Senate

Clinician leadership. Consumer collaboration. Better care.

Reimagining healthcare: for the next phase and beyond (radical thinking required!)

10.00am – 12.00pm, Wednesday 09 March 2022

Please join by clicking on the **Zoom** link below (from 9.30am for 10.00am start):

From
9:30am

Join
Click to join Zoom meeting:
<https://us02web.zoom.us/j/87272492815?pwd=aHF5dWVYS1dsb251SWM2M1dLNDhHdz09>
Meeting ID: 872 7249 2815
Passcode: 636624

10:00am

Meeting facilitator: welcome, acknowledgement, context and housekeeping

Dr Tanya Kelly, Chair, Queensland Clinical Senate

- Use of Zoom and Mentimeter
- Encourage questions and/or chat in the discussion
- Framework for meeting series
 - o Session 1 (09 March 2022) – Setting the scene and understanding what matters to us (2 hours).
 - o Session 2 (20 April 2022) – Design thinking Workshop - What does great care look like right now? Includes a sequence of consumer scenarios (3 hours).
 - o Session 3 (25 May 2022) – How do we get there, what barriers need to be removed? (2 hours).

Session 1: Setting the scene to reimagine healthcare

Objective: To understand the current healthcare landscape, forward strategy and reform activities.

- Questions and answers after each presentation

10:05am

Healthcare reform

Mr Shaun Drummond, Chief Operating Officer, Queensland Health

10:35am

Clinical perspectives on healthcare reform

Dr Elizabeth Whiting, Executive Director Clinical Services, Metro North Hospital and Health Service

10:55am

Consumer experience

Ms Zehrab Vayani, Healthcare Consumer Representative

11.15am	Meeting facilitator check-in Dr Tanya Kelly, Chair, Queensland Clinical Senate
11:20am	Individual work (30 mins remaining in main group, individuals will use Mentimeter to answer 3-5 questions depending on time) <ul style="list-style-type: none"> - Everyone log onto Mentimeter (2 minutes) - What are you personally most concerned about on a day-to-day basis? - Over the longer term, what challenges are important from your perspective? - What do we do really well that we can build on? - What is the elephant in the room for you? - If it is so obvious, why haven't we fixed it? - What consumer / clinical scenarios should we explore in session 2?
11.50am	Feedback from groupwork (5 mins) <ul style="list-style-type: none"> • Opportunity to raise any key gaps/problems identified (remainder captured through MS Forms)
11.55am	Wrap-up and reflection (5 mins) Dr Tanya Kelly, Chair, Queensland Clinical Senate <ul style="list-style-type: none"> - <i>Opportunity to complete meeting evaluation via MS Forms</i>
12.00pm	Meeting Close