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# Outreach Kidney Transplant Yarning session for First Nations people of Queensland

Initiative Type

Model of Care

Status

Plan

Added

03 August 2021

Last updated

09 September 2024

URL

<https://clinicalexcellence.qld.gov.au/improvement-exchange/outreach-kidney-transplant-yarning-session-first-nations-people-queensland>

## Summary

Based out of Princess Alexandra Hospital, this model of care improves access and equity to kidney transplantation services to First Nations communities across the state.

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This project increases access and equity to patients who identify as Aboriginal or Torres Strait Islander by providing culturally safe and appropriate education, face to face, on Country.

## Key dates

Feb 2020

## Implementation sites

Townsville / Mount Isa / Cherbourg / Toowoomba / Woorabinda / Rockhampton

## Partnerships

HHSs and NGOs

## Key Contacts

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## Aim

- increasing access and equity to kidney transplantation to patients.
- increase numbers of referrals, and if suitable, get them transplanted.

## Benefits

- cultural growth for Staff
- empowerment for patients
- building a trust and rapport between patients and staff
- future growth into more communities - Torres and Cape, Cairns, South West, North West, Wide Bay, Brisbane and surrounds

## Background

A clear need has been identified for a model of care to improve access and equity to kidney transplantation services to First Nations communities across the state.

## Solutions Implemented

- laying cultural foundations for growth in care provision
- face to face education on Country
- clear communication in relation to health literacy

## Evaluation and Results

- results from surveys during sessions shows approach is effective
  - more referrals
  - more patients have been deemed suitable for transplantation
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- feedback from Community very positive

## **Lessons Learnt**

- clear communication with stakeholders is important
- simplicity
- service needs to be On Country
- face to face consultation is preferred
- planning logistics with cultural influence a high priority

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