**Promoting value-based care in EDs (PROV-ED)**

**Initiative Type**  
Redesign Research Service Improvement

**Status**  
Plan

**Added**  
07 May 2019

**Last updated**  
28 May 2019

**URL**  

**Summary**

The PROV-ED Project will support widespread implementation of established clinical redesign initiatives to improve value-based care of patients presenting to emergency departments (EDs) across Queensland Health (QH). By facilitating the adoption of successful piloted initiatives aimed at reducing low-value care, it will enable dissemination of innovation beyond hospital and HHS boundaries.

The PROV-ED Project will enable capacity building for health service redesign and quality improvement through multidisciplinary clinician engagement, workforce skills development and by creating a model for widespread implementation of initiatives.

The **PROV-ED “Pitchfest”** on Thursday 2nd May 2019 was the final stage of the selection process whereby shortlisted applicants ‘pitched’ their initiatives to a selection panel and audience. It was a highly successful day with some great presentations and networking opportunities. Watch this space for announcement of the initiatives selected to be rolled out state-wide.

**Key dates**  
Feb 2019 Jun 2020

**Partnerships**  
Queensland Emergency Department Strategic Advisory Panel (QEDSAP)  
Metro North HHS (Clinical Operation Strategy Implementation - COSI)
**Key Contacts**

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**Aim**

The PROV-ED Project aims to support widespread implementation of established clinical redesign initiatives to improve value-based care of patients presenting to Emergency Departments (EDs) across Queensland Health.

**Benefits**

- To provide a suite of successful low-value care reduction initiatives suitable to widespread implementation.
- To provide networking opportunities and dissemination of ideas and innovation at events such as “PROV-ED Pitchfest”.
- Assist with dissemination of the initiatives to EDs across Queensland Health.
- To provide guidance and assistance to hospitals in the implementation of value-based care.
- Evaluation of the impact of improved care for the value-based care initiatives.
- Demonstrate measurable reductions in low-value care in Queensland Health EDs.
- To provide data and feedback to hospitals to encourage continual improvement and engagement.
- To build capacity for ongoing implementation of quality improvement initiatives to improve patient care and experience as well as health system efficiency.
- To support innovation for service improvement by decreasing the time between the emergence of clinical evidence and integration into practice.
Background

Value-based care is increasingly important within Health Services, including in the ED environment. Overuse of low-value care and underuse of high-value care is widespread and contributes to unnecessary costs and poor health outcomes. The concept of value-based care broadly encompasses balancing the benefits of treatments provided to patients with the financial costs of the treatment. To provide efficient and safe healthcare, clinicians must consider the benefits and risks of investigations and treatments in an environment of increasing healthcare costs, and be aware of options and methods to changing care (1).

Value-based healthcare is not only about costs. The quality of care provided to patients can be enhanced with new developments in clinical care. Improving healthcare provision also reduces overcrowding and improves staff efficiency (reduced stress and cognitive load, improved morale and satisfaction), patient satisfaction, and importantly patient safety (2).

Various activities have been developed within HHSs aimed at improving efficiency and reducing use of low-value care. However, to date, limited action has occurred on a state-based level. Many initiatives are most likely scalable, however there are no clear pathways to enable dissemination. A broad strategy to affect change in clinical practice that targets frequent use, high cost and/or inappropriately used interventions in EDs is required. This same platform can also promote high quality initiatives identified at improving patient experience in our health care system. The PROV-ED Project would address this need by utilising clinical redesign methodology to roll out already proven strategies to improve efficiency across the health system.

References

Further Reading
Read more about Pitchfest on the Clinical Excellence Queensland blog.

Resources
Pitchfest May 2019 Program

PDF saved 30/05/2019